How to upgrade firmware on a V5 embosser-X

With V5 embossers you may upgrade the firmware via internet connection or USB memory.

To upgrade the embosser using internet connection either connect the embosser via a network cable or WiFi connection.

How to upgrade firmware via internet connection:

* Press MENU on the control panel of the V5 embosser
* Key down to User service and press OK (or right arrow)
* Key down to Firmware update and press OK (or right arrow)
* Select Firmware upgrade from internet by pressing OK
* The embosser will begin to upgrade the firmware to the latest version
	+ *In the case that the embosser says that there was an error, please try to perform a new update. It is possible for an update to fail due to a network problem*

How to upgrade firmware via USB memory: These instructions are for firmware version June 2022 and onwards

* Download the latest firmware file
* Extract the ZIP file, which will show two zip files. (***embosser-update-xxxx-xx-xx.zip and firmware\_1365\_xxx\_xx\_xx.zip***)
* Save the two zip files to a USB memory stick,
* Place the USB memory stick in the USB host port of the embosser
* Press MENU on the control panel of the V5 embosser
* Key down to User service and press OK (or right arrow)
* Key down to Firmware update and press OK (or right arrow)
* Key down to Firmware upgrade from USB memory stick and press OK
* The embosser will begin to upgrade the firmware to the latest version
	+ *In the case that the embosser says that there was an error, please try to perform a new update*