**Victor Reader Classic 3.1**

by HumanWare

### Getting Started session with Victor Reader Classic

Welcome to Victor Reader Classic, your new digital talking book player. Simple and friendly, Victor Reader Classic is ideal to listen to your favorite best-sellers, novels, and magazines recorded on CD-ROM. Compact, portable and sturdy, Victor Reader Classic goes anywhere with you, with it’s optional rechargeable batteries and built-in carrying handle.

The first time you use Victor Reader you should connect the unit to a power outlet even if it’s equipped with the rechargeable batteries. The batteries may have lost power during shipping even though they were charged before leaving the factory. For safety reasons, the battery compartment is sealed. Only HumanWare or an authorized service center should replace batteries.

To connect to a power outlet, plug one end of the provided AC/DC power cord in the power jack, which is the uppermost jack of the four jackslocated on the right side of the unit and the other end in an electrical outlet. Please note that you can use Victor Reader while charging the batteries.

The box you just opened contains the following items: A Victor Reader Classic, a power cord located under a cardboard separator, a plastic bag containing documentation and the CD you are currently listening to, containing a Getting Started session followed by the User’s Guide.

This introductory session will give step-by-step instructions and the basic information needed in order to use Victor Reader correctly. First you will hear a physical description of the unit. Then we will introduce Victor Reader easy-to-use features.

This introduction is not a complete training session but the User’s Guide provided on this CD will help you with specific information about Victor Reader’s operation, as you need it.

Before we begin, note that you can interrupt this session at any time by simply pressing the ***Play/Stop*** key, which is located at the bottom center of the face, between the ***Rewind*** and ***Fast-Forward*** keys. When you are ready to continue the session, simply press the ***Play/Stop*** key again.

We are now ready to start the session.

First, a physical description of Victor Reader Classic. Have the unit positioned in front of you so that you can explore it.

A large carrying handle, for easy transport, is located on the left side. A built-in speaker is located on the upper left corner of the face.

On the top center of the face, are three pairs of up and down keys. From left to right, these are the Tone, Volume and Speed controls.

Beneath the Tone, Volume and Speed controls, roughly in the center of the unit, you will find the Navigation keys — pointing ***UP, DOWN, LEFT*** and ***RIGHT***. These allow you to move from page to page, from chapter to chapter or from section to section.

To the left of the four Navigation keys, about midway down the unit, are two more keys. The upper one is the ***Information*** *key* and the lower one is the ***Bookmark*** *key*. The ***Information*** *key* tells your current position in the book and general information on the book. The ***Bookmark*** key inserts bookmarks to save important pages or paragraphs for future reference.

Beneath the four Navigation keys you will find, from left to right, the ***Rewind, Play/Stop*** and ***Fast Forward*** keys.

To the right of these, and slightly up, you will find two more keys. The upper one, which curves in slightly, is the ***Power*** key and beneath it is the ***Eject*** key, used to eject CDs from the drive slot. Note that the CD will not fall when being ejected.

On the right side of the unit, from back to front, you will find the *power input* *jack* (identified with 3 embossedlines) used to connect to an electrical outlet, a line out jack (identified with 2 embossedlines) used to connect to a sound system, a *remote jack* (identified with a single embossedline) also called *foot switch jack* to connect to a pedal control (optional) for hands-free Play/Stop, Rewind function and, finally near the front is the earphones jack that can also be used for an external speaker.

On the front side of the unit you will find the CD-ROM slot drive.

This completes the physical description. Now let's see how easy it is to use the features.

**To insert and play a new book**

Turn On Victor Reader by pressing and holding the power key, which is located above the eject key on the face of the unit. You will hear a beep and a Welcome message.

Insert your CD in the slot, which is located on the front side of the unit. Gently push the CD forward. The drive mechanism will take over and finish inserting the CD. After a few seconds, Victor Reader will announce the title and start playing the book.

NOTE: *If you accidentally insert a CD upside down, it will be ejected within 15 seconds without damage.*

You can adjust the Tone, Volume, and Speed by pressing the keys up or down. The Tone, Volume, and Speed control keys are located on the top center of the face.

To move back or forward at high speed in the book, press and hold the ***Rewind*** or ***Fast-Forward*** key until you reach the desired spot, then release. The normal play speed will be resumed.

**To pause a reading session**

To pause a reading session, simply press the ***Play/Stop*** key. To resume reading where you left off, press the ***Play/Stop*** key again. Note that if your unit is not connected to a power outlet, and if it stays in pause mode for more than 30 minutes, it will shut Off automatically to save battery life.

**To end a reading session**

To end a reading session, simply turn the unit Off by pressing and holding the power key. Victor Reader will remember where you left off in the book for your next reading session.

**To start a new reading session**

To start a new reading session in the same book, turn On your Victor Reader by pressing and holding the power key. After a few seconds, you will hear the title of the book, a beep and reading will start where you left off in your last reading session.

**To eject a CD**

To eject a CD simply press the ***Eject*** key. Victor Reader will announce Eject and after a few seconds the motorized mechanism will gently slide the CD out of the drive.

And that's it! Now you know more about how to use Victor Reader. To learn about all the features in detail, please refer to the following User’s Guide. This will enable you to use the talking book player to its full potential. For example, you will learn how to skip from page to page or from chapter to chapter and so on.

We have come to the end of the Getting Started session. HumanWare wishes you many enjoyable hours of reading, as you get to know Victor Reader better. The User’s Guide will start in a few seconds.

**User’s Guide**

**About Victor Reader Classic**

**HumanWare is proud to introduce Victor Reader Classic, the simple and friendly digital talking book player.**

Victor Reader Classic was designed for leisure reading like best-sellers, novels, magazines, etc. It allows you to easily navigate within the structure and quickly go to desired information.

With its simple to use functions, you can consult the table of contents, go to a section, or return to a bookmark.

We wish you many pleasant hours discovering all the facets of our digital talking book player!

**Acknowledgements**

HumanWare wishes to thank the Canadian National Institute for the Blind (CNIB) Library for recording Victor Reader Classic Getting Started and User's Guide.

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**1.** **Overview of Victor Reader Classic**

**1.1 Unpacking the Unit**

Victor Reader Classic’s package contains:

A Victor Reader Classic, the digital talking book player, a power cord, and a plastic bag containing the documentation, and User’s Guide & Getting Started session CD. You can print the User’s Guide & Getting Started session if required.

Please ensure that you have received all the items and that none have been damaged in shipping.

Please note that before using Victor Reader for the first time, you need to connect the unit to a power outlet. The batteries may have lost power during shipping. If the batteries are completely discharged, it will take 11 hours to be fully charged. Please note that you can use your Victor Reader while charging the batteries. For safety reasons, the battery compartment is sealed. Only HumanWare or an authorized service center should replace batteries.

If any of the above items are missing in the package please contact HumanWare:

Toll Free: 1 888 723-7273 (Canada & U.S.A.)

Telephone: 1 (819) 471-4818

Fax: 1 (819) 471-4828

E-mail: ca.support@humanware.com

Website: [www.humanware.ca](http://www.humanwarvisuaide.com/)

In some countries the package may also contain a card to fill out if you wish to purchase an optional extension to your basic warranty.  If you find this card and are interested in the extended warranty please note that the card must be returned within 30 days.  IF you have difficulty filling out the card or wish more information please contact HumanWare:

Toll Free: 1 888 723-7273 (Canada & U.S.A.)

Telephone: 1 (819) 471-4818

E-mail: ca.sales@humanware.com

**1.2 Physical Description of Victor Reader**

**1.2.1 The Face of the Unit**

The built-in speaker is located on the upper left corner of the face.

On the top center, there are three pairs of up and down keys. From left to right, these are the **Tone, Volume** and **Speed** controls.

Beneath the Tone, Volume and Speed controls, you will find the four arrow shaped navigation keys ***UP, DOWN, LEFT*** and ***RIGHT*** allowing you to easily move through the structure of a book.

To the left of the four navigation keys, midway down the unit, there are two keys. The upper one is the ***Information*** key. It gives you information on the book, such as the number of pages, the total playtime, the playtime elapsed, and the current page. The second key is the ***Bookmark*** key used to insert a bookmark.

Beneath the four navigation keys you will find the: ***Rewind, Play/Stop*** and ***Fast-Forward*** keys.

To the right of these 3 keys, and slightly up, you will find two more keys. The upper one, which curves in slightly, is the ***Power*** key, and beneath it is the ***Eject*** key, used to eject CDs from the drive slot.

**1.2.2 The Left Side of the Unit**

On the left side of the unit you will find the built-in handle and speaker.

**1.2.3 The Right Side of the Unit**

On the right side of the unit, from back to front, you will find the *power input* *jack* (identified with 3 embossedlines) used to connect to an electrical outlet, a *line out jack* (identified with 2 embossedlines) used to connect to a sound system, a *remote jack* (identified with a single embossed line) also called *foot switch jack* to connect to a pedal control (optional) for hands-free Play/Stop/Rewind function and, finally near the front is the earphones jack that can also be used for an external speaker.

**1.2.4 The Front Side of the Unit**

On the front side of the unit you will find the CD-ROM drive slot.

**1.3 The Limited Interface**

Some libraries or dealers may have chosen to limit the functionality of your Victor Reader Classic.  If your player is operating in limited mode, then the following keys will behave differently:

The four ***Navigation*** arrow keys will be disabled. No audible beep will be heard when pressing these keys.

Tapping the ***Fast-Forward*** and ***Rewind*** keys will not activate the ***Undo/Redo*** features. Only a beep will be played when pressing these keys.

The Bookmark function will be disabled. Instead, the ***Bookmark*** key will be used as a ***Sleep*** key. Each successive keypress will activate a 15, 30, 45, 60 or OFF (default is OFF) minute delay until Victor Reader will automatically power Off.

The ***Info*** key will not have the Sleep function for normal player operation.

NOTE: *If you have a limited player and wish to restore the extended functions please contact your dealer or library.*

**1.4 Powering On Victor Reader**

To turn the unit On, press and hold the ***Power*** key. You will hear a beep and a welcome message.

To turn the unit Off, press and hold the ***Power*** key again. You will hear two beeps indicating the unit is powering Off.

**1.5 Batteries**

The batteries are rated for approximately 500 recharge cycles. In a normal condition the fully charged batteries can last up to 5 hours for continuous play of DAISY books. However the battery playtime may be reduced in the following cases:

If the batteries are charged for less than 11 hours.

Extensive use of book navigation commands.

Non DAISY CD’s take more power and play for about 2 hours on battery.

High Volume Level or High Speed reading.

NOTE: *When the unit is not connected to a power outlet, and staying in pause mode for more than 30 minutes, it will shut Off automatically to save battery life.*

NOTE: *For safety reasons, the battery compartment is sealed. Only HumanWare or an authorized service center must replace batteries.*

**1.6 Inserting or ejecting a CD**

Insert your CD in the slot located on the front side of the unit. Then gently push the CD forward. A motorized mechanism will slide the CD in the drive. After a few seconds, Victor Reader will announce the title of the book and after a beep will start reading the book. If you accidentally insert a CD upside down, it will be ejected within 15 seconds without damage.

To eject a CD, simply press the ***Eject*** key, located to right of, and slightly up from, the ***Fast Forward*** key. A motorized mechanism will gently eject the CD from the drive.

NOTE: *The* ***Eject*** *key can only work when the Victor Reader is powered On.*

**2.   Basic Functions**

**2.1 Control Functions**

Each of the ***Tone, Volume,*** and ***Speed*** controls has an ***Up*** and ***Down*** key.  There is a beep to mark the upper and lower range of each control.  If the book is not playing Victor Reader will announce the setting position. For tone and speed there is also a beep to mark the normal or 0 position.  This indicates either a flat tone setting or normal speed setting.

**2.2 Play/Stop**

To start playing a book, press the ***Play/Stop*** key.

To stop playing a book, press the ***Play/Stop*** key again.

NOTE: *Pressing the* ***Play/Stop*** *key will confirm the current operation and playback will start at the same time*.

**2.3 Rewind and Fast Forward**

These keys allow you to go backward or forward quickly. You will hear the recording at a faster speed.

Press and hold the ***Rewind*** or ***Fast Forward*** key until you reach the desired spot, the movement of the ***Rewind*** or ***Fast Forward*** keys will accelerate the longer you hold the key down. For each few seconds you hold the keys you will move forward or backward 1 minute, 2 minutes, 5 minutes, 10 minutes, 15 minutes and so on. The largest jump is 5 minutes. Victor Reader will announce the time jumps and play a normal speed clip between each time jump.

**2.4 Key Describer Mode**

With the *Key Describer* feature, the user can learn the function associated with each of Victor Reader's keys.  This is especially helpful when learning how to use the unit, or as a memory aid.

*If no CD is in the drive*: The *Key Describer mode* will be activated automatically.

While in *Key Describer mode* you may press any key to hear its function.

**3.   Navigation Functions**

## 3.1 Navigation Keys

UP

DOWN

LEFT

RIGHT

Beneath the ***Tone, Volume*** and ***Speed*** controls, you will find the four Navigation keys: ***Up***, ***Down***, ***Left*** and ***Right***. These keys allow you to easily move from one book element to another, quickly going to desired information.

Examples: moving by chapter, section, page, paragraph, book, or other elements defined by the book’s producer.

First, choose a book element (chapter, page, etc.). Press the ***Up*** or ***Down*** key successively until you hear the desired element. The last element spoken is the one selected.

Then use the ***Right*** key to move forward or the ***Left*** key to move backward from one element to another until you reach the desired book element. The last element spoken is the one selected. Reading will start in the selected book element.

NOTE: *If the player is in limited mode, the* ***Navigation*** *keys will be disabled. No audible beep will be heard when pressing these keys.*

**3.2 Bookshelf**

To access the Bookshelf, press the **Up** or **Down** key until Victor Reader announces “Bookshelf”. The keys **Left** and **Right** allow you to move from title to title to choose the book you want. When you press these keys the first time Victor Reader announces the number of books on the CD and title of the current book. When you press Left or Right again, Victor Reader will announce only the title of the next book. Confirm the choice with the Play/Stop Key. Victor Reader will start to play the selected book. Note that Bookshelf is available only if there is more than one book on the CD.

**3.3 Time Jump Navigation Mode**

Time Jump navigation is available for Daisy books, when enabled, it can be activated using the ***Up*** or ***Down*** keys.

Press the ***Up*** or ***Down*** key to select the Navigation level, until Victor Reader announces “*Time Jump*” followed by the *Jump Interval*.

Press the ***Left*** key to move Backward or the ***Right*** key to move Forward by this time interval.

**3.4 Ten page Jumps**

The ***Left*** and ***Right*** keys allow you to move in 10-page jumps to quickly reach a specific page.

Select Page Navigation element by pressing the ***Up*** or ***Down*** key until you hear “Page”.

Then, press and hold the ***Back*** or ***Forward*** keys. You will hear Victor Reader skip backward or forward in 10-page jumps.

Release the key when you are close to the desired page, then forward a page at a time by pressing the ***Back*** or ***Forward*** keys successively until you reach the desired page.

**3.5 Skippable Elements**

As a factory default your Victor Reader is configured to play optional material called skippable elements, such as page number, sidebar, footnotes, and producer notes.

Not all books are produced with skippable elements and the player can be altered to not play skippable elements.

If you do not hear any skippable elements it could mean that either your book does not have any or your player distributor disabled this feature in your Victor Reader.  Please contact your book producer or dealer for more information.

**4.   ADVANCED FUNCTIONS**

**4.1 Info Key**

NOTE: *If your player is operating in limited mode, the* ***Info*** *key will only have the Info key function. Pressing the Info key multiple times will not toggle between Info and Sleep functions as in the Normal Interface.*

The ***Info*** key gives direct access to various information.

Press and release the ***Info*** key once. Victor Reader will list all the available information items contained in two sections: Current Position and Book info.

To directly reach a specific section, press and hold the Info key then release it when you hear the desired section.

**4.1.1 Available Information items**

*Book Title*

*Current page number*

*Playtime elapsed and playtime remaining*

*Number of books on the CD*

*Number of pages in the current book if available*

*Total playtime of the book*

If you press and hold the INFO key, additional information will be given for the player language, whether the player is operating on battery or AC power, software version, model, number of user keys, and serial number.  If the player is operating in limited mode then the word, “limited”, is announced after the model.  Also, if operating on AC power and the batteries are not fully charged, then the remaining time to charge them is announced.

**4.2 Sleep Mode**

The **Sleep Mode** lets you program a delay period, after which the unit will shut down automatically.

Press the ***Info*** key until you hear “*Sleep*”. Press the ***Left*** or ***Right*** keys to select the desired sleep mode: 15, 30, 45, 60 or OFF (default is OFF).

When a delay period is selected, Victor Reader will announce the delay time before shutting down, otherwise “*Sleep Mode Off”* message will be played.

1 minute before the end of a delay period a “*Sleep Time remaining 1 minute*” message will play. When the end is encountered, the message “*Sleep Off*” will be played and the player will shutdown quietly.

NOTE: *When selecting the Limited Interface, the* ***Bookmark*** *function will be disabled, the* ***Bookmark*** *key will be used as a* ***Sleep*** *key. To activate the* ***Sleep*** *Mode, press the* ***Bookmark*** *key, each successive keypress will activate a 15, 30, 45, and 60 or OFF (default is OFF) minute delay until Victor* *Reader will automatically power Off.*

**4.3 Bookmarks**

The Bookmark key inserts bookmarks to save selected pages for future reference.

**4.3.1 Inserting bookmarks**

Press and hold the ***Bookmark*** key. A number will be assigned to each bookmark. You will hear a message confirming that the bookmark is set and the number of this bookmark.

**4.3.2 Going to a bookmark**

Press and release the ***Bookmark*** key. When you hear the message “Bookmark List”, press the ***Left*** or ***Right*** keys to select the desired bookmark, then press Play to reach the selected bookmark. You will hear the bookmark number and Victor Reader will start playing.

NOTE: *The bookmark list always contains one bookmark for the beginning and end of book.  Bookmarks are sorted by their position in the book not by the bookmark number.*

**4.3.3 Deleting bookmarks**

Press and release the ***Bookmark*** key twice successively. You will hear “*All bookmarks in this book will be deleted, please confirm with Play/Stop or cancel with any other key* ”.

NOTE: *Bookmarks and current position are always saved separately for each book.*

**4.4 Undo / Redo functions**

NOTE: The *Und/Redo functions are disabled if your library or dealer has configured your player for limited mode operation.*

The *Undo/Redo* functions allow you to cancel or resume your last move.

*Undo*: Press and release the ***Rewind*** key to cancel the last move.

*Redo*: Press and release the ***Fast Forward*** key to resume the last cancelled move.

NOTE: *The* *Undo/Redo functions do not apply to bookmarking. Triggering an Undo/Redo action while there is nothing to redo/undo or pressing the Fast-Forward and Rewind when Undo/Redo option is disabled will cause an invalid beep.*

**5.   Listening to a Music or MP3 CD**

Victor Reader is not only a talking book player. You can also play standard audio CD’s and MP3 CD’s, allowing you to listen to your favourite music or commercial MP3 books.

**5.1 Functions**

**Navigation**: The ***Left*** and ***Right*** arrows are used to switch to the previous or the next file in the same folder. When current file is the first or the last file of a folder, ***Left/Right*** arrows will switch to the last or the first file of the previous or the next folder respectively.

***Playback***: Playback is continuous; at the end of the current file it will switch to the next file and will stop at the end of the last file in the file list.

The ***Info*** Key gives direct access to various information as follows:

*Number of files and folders*

*Total playtime*

*Time elapsed*

*Playing Time remaining*

*Number of Bookmarks*

*Number of User Authorization Keys*

*Battery or Power Cord operation*

**6.   Troubleshooting**

**6.1 Book Navigation**

1. Why does Victor Reader not always announce the same DAISY levels when I press the Up and Down keys?

The Up and Down keys cycle through the DAISY navigation levels provided by the producer of the book.  Not all DAISY books have the same navigation levels.  For example, your book’s producer may have only inserted level 1 (often used for chapters) marks into the book.  In this case, the Up and Down keys will announce only “level 1” and “phrase”.  A phrase level is always included.  Victor Reader can only navigate at the levels provided by the book producer.  Often, the GOTO PAGE function will not work because many books are produced without DAISY page marks.  Also, the phrase jump is not the same for each book.  Some producers may include a phrase mark for a single sentence while others may markup phrase as an arbitrary time jump.  Still others have converted older cassette books and inserted a phrase as an entire side of one cassette.  For books with little or no DAISY navigation marks, you will need to navigate with the fast forward and rewind keys.  The Rewind key is to the left of the Play/Stop key and the Fast Forward key is to the right of the Play/Stop Key.

1. How do I know what DAISY navigation levels are available in my book?

The Victor Reader Up and Down keys will cycle through the levels of navigation available in the book.  Many book producers include a section at the beginning of the book that describes what the DAISY levels correspond to in that book.  Check with your book producer if you are unsure of the book’s navigation features.

1. How do I quickly jump to the start or end of a book?

The Classic and Classic+ have automatic bookmarks for the beginning or end of the book.  Press the Bookmark key until you hear Victor Reader announce, “Bookmark List”.  Then press the left arrow key until you hear, “beginning of book”.  The beginning of book is always to the left of the first user bookmark.  Similarly, to reach the end of the book press the right arrow in the bookmark list until you hear “end of book”.  The end of book is always to the right of the last user bookmark.  If you have not set any bookmarks then you need only press the left arrow key once in the bookmark list to reach the beginning of the book or press the right arrow once to reach the end.

**6.2 Batteries and Charging**

1. How long does it take to charge the Victor Reader Classic batteries and how long is the playtime?

It takes 11 hours to fully charge the player. Playback time on a full charge is approximately 5 hours.  This is based on continuous play of DAISY books.  The expected playtime of 5 hours may be reduce by any of the following:

If the player is charged for less than 11 hours.

Extensive DAISY navigation is done as this causes more frequent use of the CD drive and thus consumes more power.

The batteries will last less than half as long or about 2 hours if playing standard (type CD-DA) music or book CD’s.

The batteries will last about 3 hours if playing non DAISY MP3 music or book CD’s.

Higher volume consumes more power.

Higher playback speed consumes more power

Ambient temperature may affect battery life

1. Can I charge the batteries while playing a book?

Yes.  If you plug the Victor Reader into AC power it will recharge the batteries even if you are listening to a book.

1. Can I damage my Victor Reader if I accidentally insert the AC/DC power adapter plug into the wrong hole?

No.

1. How can I confirm that I have connected the AC/DC adapter correctly?

When you place the player in front of you with the handle on the left, the hole for the AC/DC adapter plug is the hole farthest from you on the right edge of the player.  It is marked with three vertical lines.  When you connect the AC/DC adapter plug while Victor Reader is On you will hear a short chime.  This confirms you are connected and the batteries are charging.  You may also confirm that the power supply is properly connected by pressing the INFO key on the Classic or the 0 key on the Classic+ and listening for the message, “power cord operated”. When not connected to the AC power these info keys will report that Victor Reader is battery operated.  IF you unplug the AC/DC adapter while Victor Reader is powered On you will again hear a short chime confirming power has been disconnected.

1. Can I reduce the effectiveness of my batteries by under-charging or over-charging?

No.  Victor Reader uses high quality NiMH (Nickel Metal Hydride) rechargeable batteries that do not have a chemical memory like Nickel Cadmium batteries.  The NiMH batteries do not require a specific charging cycle and will not be made less effective by under charging or over charging.

1. Can I damage my batteries if I leave the power cord connected for a long time?

No.  However, if you are not going to use your Victor Reader for a long time such as being away on vacation it is best to disconnect it from the power mains.

1. Can I replace my batteries?

No.  For safety reasons, the batteries are sealed and must be replaced by HumanWare or an authorized dealer.

1. How many times can I recharge my batteries before they require replacement?

The batteries are rated for 500 charge/discharge cycles.  After that they will still recharge but their capacity to retain a charge will decrease.  When the battery no longer maintains a charge it should be replaced.

**6.3 CD’s**

1. What should I do if my CD is stuck and will not eject?

First, try turning Off your Victor Reader and then turning it back On and then pressing eject.  If the On/Off key appears to be not working (no beep is heard when you press it) then hold the On/Off key down for 10 seconds, then release it.  Then hold down the eject key while you again press the On/Off key.  Continue to hold the eject key until you hear, “Welcome To Victor”. Victor Reader should then eject the CD.

1. Can I damage my Victor Reader if I insert the CD upside down?

No.  Victor Reader will simply eject the CD.

1. Why does my Victor Reader make whining or chirpy sounds every couple of minutes?

This is the normal sound of the CDROM drive while the player is reading information from the CD.  For DAISY CD books, fifteen seconds after the CD read is complete the CD will spin down to save power and become silent for a minute or two until it needs to be read again.  Pressing navigation keys or jumping to a bookmark will also cause the CD to spin-up in order to be repositioned to the new location.

1. What should I do if my CD skips or stops playing?

Poor quality CD’s or CD’s with fingerprints or scratches will often not play properly or not play at all. Eject the CD. Try cleaning it using a soft lint free cloth or CD cleaning cloth, which can be purchased at most stores that sell CD’s.  Do not use paper towel or tissues. Clean the surface of the CD from the middle towards the outer edge. If the CD still does not play, it should be inspected for scratches. Scratched CD’s should be returned for replacement.

1. Do I need to clean the CD drive or laser reading lens?

No.  The type of drive used in the Victor players does not require cleaning.

1. May I attach a Braille or other label to the CD?

No.  The label can adversely affect the balance of the CD as it spins at high speed.  Also, if the label should come loose inside the player it will very likely damage the CD-ROM drive. IF you receive a CD with a Braille or other non manufacturer’s label you should remove it.

1. Why do I sometimes hear the message, “Please Wait”, when I press a key even though there is a CD loaded?

This may happen if you press keys too soon after inserting the CD or turning On the player.  Victor Reader requires some time to scan the disk and load the DAISY navigation information.  After turning On your player or inserting a CD, you should wait until Victor Reader announces the book title before you press any keys.

1. What does the message, “bad disk” mean?

This is the message Victor Reader issues if it cannot read the information on the CD.  Ensure the CD is inserted with the playing surface facing down and that it has no fingerprints or scratches.

1. What does the message, “No book on disk” mean?

This is the message Victor Reader issues if it does not recognize the type of CD.  Victor Reader can only play DAISY, MP3, or audio CD’s.

1. What does the message, “Audio format not supported” mean?

The CD has audio files that Victor Reader recognizes but the files are formatted in a way that is incompatible with the Victor Reader software.  You should notify HumanWare technical support.

1. Can I damage my Victor Reader by playing a scratched CD?

No.  The CD reading lens does not come in contact with the CD surface so it will not be damaged if the CD is scratched. It will also not be subject to wear from repeated plays as with cassette players.

**6.4 General**

1. What should I do if the On/Off key is not working?

If no beep is heard when you press the On/Off key first ensure the player is plugged into the AC power source.  If the On/Off key is still not working, press and hold it down for 10 seconds.  This will reset the power supply.  Then press it again and Victor Reader should beep and start normally.

1. Can the internal Victor Reader software be updated?

Yes.  When HumanWare upgrades the Classic software, customers are able to install the new software by simply inserting a special upgrade CD into the player, which automatically refreshes its internal software program. The upgrade CD may be obtained from HumanWare customer support, directly downloaded from the HumanWare website, or from some dealers who provide this support.

1. Should I delete bookmarks to save memory space?

No. Victor Reader can store over 1500 bookmarks spread over many books. Even if you exceed this large number Victor will replace the bookmarks that were used the least often. So, you only need to delete bookmarks if you do not want them.

1. Why does the volume control not work for my headphones?

Be sure your headphones are plugged into the headphone jack and not the line-out jack.  The volume control works only for the headphone jack, which is the jack nearest you on the right side of the player. The line-out jack is for connecting to another device such as a stereo or tape recorder.

**7.   Technical Specifications**

* Dimensions:  22.8 X 22.8 X 7cm (9 X 9 X 2.75 in.)
* Weight:        1.4 kg (3 lbs) without batteries, 1.6 kg  (3.5 lbs) with batteries
* File Formats Supported:      Daisy 1.0 and 1.1, Daisy 2.0 and 2.0.2, Daisy NISO Z39.86 2002
* Battery type:  Ni-MH
* Charging Time:  11 hours
* Battery life:   5 hours for MP3 (Daisy book)
* Power Supply:   The supplied AC/DC power adapter meets power requirements only for the country in which it was sold.  Check with your dealer for alternate power adapters used for other countries.
* Coding Algorithms:  PCM, ADPCM, MPEG, MP3, OGG (Ogg Vorbis)
* Foot switch jack 2.5 mm
* Power jack 1.3 mm
* Line out jack 3.5 mm
* Earphone jack 3.5 mm

For additional information, please contact HumanWare:

**Head Office**

445, du Parc Industriel
Longueuil, Québec
Canada J4H 3V7

**Service**

1030, René-Lévesque Blvd.
Drummondville, Québec
Canada J2C 5W4
Telephone: 1 (819) 471-4818
Toll-free (Canada & USA): 1 (888) 723-7273
Fax: 1 (819) 471-4828

E-mail: [ca.support@humanware.com](http://support.humanware.com/Site/Files/a/06cc20404d351cbaa2520fcd0d5adc3/c407aab2a1dba65e51af72912602fa66/ca.support%40humanware.com)

Website: [www.humanware.ca](http://www.humanware.com/)